

K SAI KRISHNA

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Career Objective

Motivated MCA 2025 graduate with strong academic foundation in business analysis, documentation, and process understanding. Experienced in preparing analytical reports, requirement documents, and case-study-based projects. Skilled at problem-solving, customer interaction, and communication. Seeking an entry-level Business Analyst / Data Analyst role to contribute to data-driven decision-making and organizational growth.

Education

Master of Computer Applications (MCA) | Roland Institute of Technology, BPUT | 2023 – 2025

Bachelor of Computer Applications (BCA) | Disha College of Management & Technology, Berhampur University | 2019 – 2022

Key Skills

- Business Analysis: Requirements Gathering, Documentation, Process Mapping, Reporting
- Data Handling: Basic Excel (Pivot, VLOOKUP, Charts), Introductory SQL
- Research & Case Studies: Project Documentation, Analytical Report Writing
- Professional Skills: Communication, Problem-Solving, Team Collaboration, Adaptability

Experience

Associate – Customer & Technical Operations | Tech Mahindra, Bhubaneswar | Apr 2023 – Feb 2024

- Handled customer interactions and developed strong communication & problem-solving skills.
- Gained product knowledge and assisted customers in resolving queries effectively.
- Documented recurring issues and shared insights with the team to improve customer experience.

Trainee – Software & Analytics Fundamentals | Shreyas Web Media Solutions, Bhubaneswar | Dec 2024 – Jun 2025

- Completed structured training in basic programming concepts, documentation, and project workflows.
- Learned fundamentals of requirement gathering and reporting in a business context.

Academic Case Studies / Projects

Smart City Transportation Analytics (Business Analyst Case Study)

- Conducted a study on urban traffic datasets (secondary data sources).
- Prepared documentation analyzing traffic congestion patterns, peak hours, and route efficiency.
- Suggested data-driven strategies for traffic flow optimization in smart cities.

ATRIA SENSE – Wearable-Driven AI for AFib Risk Prediction

- Researched and documented a case study on applying predictive models to healthcare data.
- Focused on problem definition, methodology, and reporting findings through academic documentation.

Highlights

- Strong foundation in business analysis documentation and process understanding.
- Hands-on exposure to customer-facing roles and product knowledge support.
- Ability to bridge business requirements with analytical insights.
- Eager to learn data analytics tools (Excel, SQL, Visualization) and apply them in real-world projects.