



JAYASANKAR S

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Objective

Motivated and detail-oriented professional with a B. Com degree and an MBA in Financial Management. Proficient in Power BI, SQL, and MS Excel, with a focus on data visualization, reporting, and dashboard creation. Successfully managed transaction monitoring, risk assessment, and client onboarding while ensuring seamless banking operations and enhancing system stability. Seeking a role as an Analyst to leverage my analytical skills, technical expertise, and experience in process improvement to deliver actionable insights and drive business efficiency.

Skills

- Technical Skills: Power BI, SQL, MS Excel, PowerPoint
- Business Skills: Stakeholder management, research, and analysis
- Soft Skills: Attention to detail, communication, teamwork, and decision-making

Professional Experience

Process Executive – Federal Operation and Services March 2023 – July 2024

- Conducted detailed analysis of customer documents, promptly addressing discrepancies and implementing corrective actions for Online Banking.
- Prepared daily reports summarizing transaction failure incidents, their causes, and operational impacts.
- Facilitated seamless online banking operations by ensuring system stability and resolving technical issues for key financial applications.
- Handled Banking Ombudsman complaints effectively, ensuring high levels of customer satisfaction.
- Trained and supported bank branches on bug reporting procedures and best practices for online banking systems.

Projects

Power BI Project: Zomato Dashboard (2017-2020)

- Designed and developed an interactive dashboard in Power BI to analyse Zomato data trends from 2017 to 2020.
- Visualized key metrics like customer preferences, order trends, and restaurant performance.
- Utilized Power BI tools such as DAX functions, data modeling, and interactive visualizations.
- Enhanced decision-making by providing actionable insights based on historical data.

Education

- MBA in Financial Management May 2022 – Oct 2024 Alagappa University (Distance Education)
- B. Com in Finance and Tax March 2019 – April 2022 MG University – CMS College, Kottayam
- XII (State Board) March 2017 – March 2019 Girideepam Bethany HSS, Kottayam

Achievements

- Received an "Excellent Performance" rating for FY 2023-24 at Federal Operation and Services.

Personal Details

Date of Birth: 11-09-2001

Nationality: Indian

Marital Status: Single

Languages Known: English, Malayalam

Address: Neelekattu Sreesailam, Kadakkarapally P.O., Cherthala, Alappuzha, Kerala, 688529